



SOUTHSIDE HIGH SCHOOL BAND
THE PRIDE OF SOUTHSIDE

Chicago Trip 2020 Refund Status

Monday, July 27, 2020

*Read this information on our blog at
www.theprideofsouthside.com/shs-blog*

Dear Students & Parents,

It is hard to believe that our trip to Chicago was four months ago. In many ways, it seems like only yesterday, in others, it seems a lifetime ago.

The world has undoubtedly changed since March. For my part, I want to thank everyone who attended the trip (students and parents alike) for your outstanding attitudes and willingness to help make things work. Despite all of the headache and worry about the initial stages of the pandemic, we all managed to have a fun and safe experience.

I wanted to let everyone know about the status of a refund. Unfortunately, we had to cut the trip short by one day, losing the dinner cruise and museum. Our travel agent Mrs. Burns was a fantastic advocate for us calling every venue and making day-of alterations to our itinerary. In addition to our group, Mrs. Burns also had several other schools on trips spread around the country. Her immediate goal was, of course, to get everyone home safe.

Disappointingly for both Mrs. Burns and us, none of our venues were willing to offer Burns Tours refunds. As such, the band program has received no refunds to offer to trip participants.

We know that this is not the answer that we were all hoping for, but we appreciate your understanding. Thank you all again for a fantastic experience that we will never forget, and not because of the pandemic.

Cordially Yours,

Matt Weaver
Director of Bands
Southside High School